wireless logic

⬤ SIMPro

Simplify and automate your SIM management through a single secure window. One platform for global visibility and control.

Our SIM Management Platform, SIMPro provides you with global coverage through a single window to securely manage your connected IoT assets across any number of deployments.

Actively manage and optimise your costs with SIMPro. It's simple and easy to use, saving you time and ensuring that you can focus on the success of your IoT deployments. We're ISO 27001 compliant so you can be confident that your data will be managed and processed securely.

Find out more about SIMPro... ❯

SIMPro Benefits

Save time

Simple and quick SIM and eSIM estate management with...

- Near real time insights through data visualisation
- One click SIM and eSIM control and rapid data drill down
- Real time digital service widgets

Optimise costs

Lower total cost of ownership by...
- Pre-empting issues through predictive usage
- Setting rules and alerts
- Scheduling advanced reporting

Enhanced Features of SIMPro

Providing you with secure cellular IoT connectivity management in one window.

> **Configurable Dashboards**
> *Customisable dashboards in one easy to manage window.*

> **Digital Assistant and Chat**
> *Real time help with new digital service widgets.*

Simple SIM Estate Management
> *Quick and simple SIM estate management.*

Reporting
> *Advanced SIM estate reports and data exports.*

Optional Device Management with DevicePro
> *A vendor agnostic, device monitoring and management platform integrated into SIMPro.*

Explore the benefits and features of SIMPro... ➤

SIMPro features and benefits

SIMPro provides you with a flexible, easy to use **SIM management platform** across **all of your connected assets**.

Deploy and activate your assets quickly and easily

- View and control SIM and eSIMs across multiple networks in one customisable window.
- One click SIM controls – activate, suspend, get live status and more.
- Scale your IoT deployment faster by ordering and activating through SIMPro.

Optimise your costs and pre-empt issues through powerful insights

- Create a single view of your deployment with customisable dashboards.
- Minimise the risk of bill shock by scheduling real-time reports and usage alerts.
- Access real-time session data (network dependent).
- Track SIM location and data usage by country.

Automate your connectivity

- Control your deployment with advanced rules and alerts.
- Developer ready platform with REST and SOAP APIs.
- Seamless integration into existing workflows.

Help and support for you in real time

- Digital Assistant with walk throughs and tips to help you to optimise your deployment.
- Talk to our Service Desk via Web Chat.
- Live service status.
- Quickly and easily raise and monitor support tickets.

Unified and flexible billing

- Single monthly bill across all networks used.
- Flexible commercial models, including data aggregation and adjustable tariffs.
- Flexible billing – split by business entity, business unit or country.
- Bill-on capabilities for partners.

Monitor and manage devices in real time with DevicePro (accessed via SIMPro).

- ⊘ Locate devices in map view and on demand.
- ⊘ Access real time network signal strength, device firmware version, IMEI number and device health.
- ⊘ Remotely managed devices using web.direct services.
- ⊘ Access http/https interface of any device connected to a LAN interface.
- ⊘ Correlate between SIM and its associated device.
- ⊘ Move seamlessly between DevicePro and SIMPro and vice versa in a single click.
- ⊘ DevicePro support tenant and sub tenants.

Integrate our APIs with your own systems and automate your connectivity management

Secure REST and SOAP APIs are built into the developer ready platform providing you with full SIM management functionality.

APIs enable you to seamlessly integrate the full SIMPro feature set with your own applications. This enables you to automate the entire device management process including the provision of customised reports and invoicing to end users.

Available Inbound Methods

- getBilling Accounts
- getTariffs
- getTariffDetails
- getSIMs
- getModifiedSIMs
- getSIMDetails
- getSIMUsage
- getSIMUsageHistory
- setSIMs
- getAvailable CustomerSolutions
- getCustomerSolutionDetail
- getLiveDetails
- getInvoices
- getInvoiceDetail
- ActivateSIM
- RefreshSIM
- manageSIMBars
- getRequestsStatus
- getCellLocation
- cancelSIM
- getCancellationQuote
- cancelSIMsbyQuotedID

Outbound Methods

- requestStatusUpdates
- swapSIMtoDespatched SIMInfo
- UsageAlert

One platform for visability & control

SMS APIs

- sendWakeUp
- sendSMS
- sendBinarySMS
- sendBulkSMS

Other APIs are available dependent on the solution that you choose.

Subscription Management and Customer Set-up

Subscription Management

Manage & control all SIMs through simple subscription management screen.

- ⊘ One click SIM controls – activate, suspend, get live status and more

- ⊘ Search for subscriptions using ICCID, IMSI, MSISDN and IP addresses

- ⊘ Recent searches are saved for re-use with option to store for future use

- ⊘ Predictive usage tools compare previous months usage

- ⊘ 'Last seen' usage information available on subscription grid

- ⊘ Customise filters and action buttons

- ⊘ Order and activate new SIMs through the platform

- ⊘ View SIM Level session information (voice, data usage and SMS)*.

Customer Set-up

Wireless Logic works with you to configure the perfect SIMPro activation profiles to ensure SIMs are provisioned correctly for the intended application. Typically this includes:

- ⊘ The identity of the application

- ⊘ Approved tariff including line rental, inclusive data, SMS, voice and any out of bundle costs

- ⊘ Specified services for the application including but not limited to SMS, voice, CSD and roaming profile

- ⊘ Intended APN for data transmission. Public, WL private or customer dedicated

- ⊘ Connectivity type including specific VPN requirements.

Data Security

- ⊘ We are ISO 27001 compliant so you can be confident that we manage and process your data in a secure way

- ⊘ Role based permission giving different levels of access and control

- ⊘ Two factor authentication.

*Availability and latency dependant on network

SIMPro is available in the following languages...

🇬🇧 English　　🇫🇷 French　　🇩🇪 German　　🇪🇸 Spanish　　🇨🇳 Chinese 中国人

Online help

Digital Assistant tool and real time chat for help and support during service support hours, including a help button to log support tickets out of hours.

Existing customers can access SIMPro via **https://simpro.wirelesslogic.com**

Talk to our IoT solution experts to request a demo... ▶

Why Wireless Logic?

Global Coverage

Our 'built-for-IoT' network services and partnerships provide global coverage and local access into 45 major networks

Security

Multi-layered security including APN and VPN options and advanced network security measures which can detect and manage eSIM theft or other rogue device behaviour.

Expert Support

20+ years' experience to help you select the right solution and keep total cost of ownership low.

Managed Services

SIMPro is our 5th generation connectivity management platform which integrates connectivity, device and security management.

Rapid Deployment

Fast and expert deployment, solution designs, customer service and tech support.

Contact us today...

to talk to an expert or get a quote

Call: **0330 056 3300**   Email: **hello@wirelesslogic.com**   Web: **wirelesslogic.com/simpro**

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